

## Alex and Mari Walker / Supporters Privacy Policy

We are missionaries serving with Reach Beyond, a charity registered in England and Wales (1119403) and a registered company (6140067). Reach Beyond is the working name of HCJB-UK Ltd. and has a registered address of Reach Beyond, Millside House, 131 Grattan Road, Bradford, BD1 2HS.

As missionaries with Reach Beyond it is important to comply with the new General Data Protection Regulation (GDPR). Reach Beyond is registered with the ICO and the Fundraising Regulator and has committed to ensure that all personal data is treated with the respect and care that is expected.

All data handled by ourselves and Reach Beyond will be carried out in the ways that best maintain security and privacy.

This policy outlines how your data is collected, processed, used and stored, whilst also telling you what it means for you. If you have any queries you can get in touch with us at [awalker@reachbeyond.org](mailto:awalker@reachbeyond.org) or the UK Reach Beyond team at [info@reachbeyond.org.uk](mailto:info@reachbeyond.org.uk) or on 01274 721810.

### Why is data collected?

As missionaries with Reach Beyond we collect information about you to carry out requests you have asked for.

1. Prayer Letters and news

In order to let you know the latest news or prayer requests we collect contact details you have provided. These may include your name/address/email/telephone. These are stored securely and kept for as long as necessary provided there is clear due consent. These may be processed by a trusted third party, e.g. MailChimp, to deliver our news to your inbox.

2. Donations

Each time a donation is set up, your details are sent to our UK head office. Here, they are securely and discreetly processed to fulfil the requirements of your gift. This data is only held for as long as necessary according to UK law. We are also notified of these donations to ensure that we are able to acknowledge and record them personally.

### How is data collected?

Data may be collected in a number of ways depending on how your request is made. It could be as simple as a form or through making a request through the Reach Beyond website. But it could also be through making a gift. Only the details necessary to fulfil your request are recorded, and only with your permission in making the request.

You can request more information about how information is stored by Reach Beyond in our Data Retention Policy. Contact the UK office on [info@reachbeyond.org.uk](mailto:info@reachbeyond.org.uk) to receive this.

## **How is your data used?**

Your information may be used to:

- Process donations from you
- Personally inform you of news and testimonies
- Ask for your prayerful and financial support
- Record your charitable involvement

## **Consent**

Since May 2018 and the enforcement of GDPR regulations, Reach Beyond and all its missionaries are required to have clear consent from supporters about what they would like to receive from us and how they would like to receive it.

## **Legitimate Interest**

All existing contact preferences obtained from supporters shall be respected so that you won't be contacted in ways that are not your preference. Where we believe and know that you have already consented to receive materials from us, you will continue to be contacted via email and/or post.

If you would like to change your preferences with us or query how your data is processed by us and Reach Beyond please contact us on [awalker@reachbeyond.org](mailto:awalker@reachbeyond.org).

## **Deleting your information**

You have the right to request the deletion of your data. This may consist of anonymising data so that it does not remain personal information that can identify you. Or, this may be the removal of your data from our systems. You can contact us on the details above and we will arrange to discuss this with you.

## **Sharing data**

There are only certain exceptional circumstances where we may share your data with others outside of what is outlined above. In those cases, we will take every effort to ensure your data is safe and secure. These circumstances are:

- If required by law enforcement
- As a necessary part of contact to you as a supporter/sender
- As necessary part of ensuring we comply with our legal obligations as data controllers

## **Update your information**

You are able to update the information and preferences of how you are contacted by us at any time. Simply do so by contacting us on [awalker@reachbeyond.org](mailto:awalker@reachbeyond.org). If you would like to request Reach Beyond mailings or update your details/preferences for their communications, please contact [info@reachbeyond.org.uk](mailto:info@reachbeyond.org.uk).

## **Alex & Mari**